



QUALITY POLICY

Quality and the operation of an effective Quality Assurance (QA) System is an essential requirement within the food manufacturing industry. As such, Forrester (Sales) Limited are committed to the production of safe, authentic and legal products, to the specified quality as desired by the customer.

Forrester's policy is therefore, to operate an effective QA System, taking relevant UK and EU legislation into consideration, and maintaining accurate documentation to ensure full traceability and due diligence in its daily operation.

These systems ensure that products leaving Forrester are of the highest quality, are processed and packaged under exacting standards of hygiene and comply with customer specifications.

Forrester are also committed to developing and maintaining its excellent relationship with its suppliers and trading partners so to ensure the incoming supply of good quality raw materials, further assisting the company in its maintenance of quality within its portfolio.

Forrester will operate by following the principles of Good Manufacturing Practices (GMP) and pledges to ensure that its employees have an understanding of the relevant principles of the QA System and are trained to a standard, which enables each employee to take responsibility for the quality of the work they carry out.

To this end, Forrester are committed to its employees by striving to provide them with the highest standards within the working environment, facilities and their training to enable the future growth from within the company.

With the involvement and commitment of the Directors, Managers and Employees alike, Forrester will continue to develop its levels of quality, service and flexibility that customers have since come to expect.

The QA System will continually systematically be reviewed for its effectiveness and need for continual improvement by the company Directors and their Management.

Heidi Nickson
Director
December 2018 Issue No. 4
Reviewed March 2021